

Monthly Provider Check-In

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14 grantees. \$857,500 awarded. One mission: transform the health of communities



During the first six months of 2024, Meridian awarded *Health Happens Here Grants™* to 14 organizations. Grant funds provide resources to close care gaps and address health-related social needs. The awarded organizations represent the cultural and geographic diversity of the members and communities we serve across the state.

“By supporting these organizations in delivering on their missions, we bring care, dignity, and respect to people and communities throughout Illinois,” said Cristal Gary, Meridian Plan President and CEO. We invite you to read more about the grantees’ impressive work, which ranges from back-to-school programs serving southern Illinois and youth mentorship efforts in Springfield to mobile mammograms and homelessness services in the Chicago area.

Give preventive care a shot in the arm

With vaccine-preventable disease outbreaks on the rise, **National Immunization Awareness Month** takes on a special importance this August—especially as children return to school. Meridian providers can earn incentives through our Pay for Performance (P4P) program and satisfy HEDIS[®] measures by delivering routine immunizations.



- Review our **[2024 P4P incentives](#)** and check your practice's updated performance data, target percentile status, and payments earned year to date in the [Meridian secure provider portal](#).
- Find more details about immunization quality measures in the updated **[HEDIS Quick Reference Guide 2024](#)**.
- **Share this message from our video library on the [importance of vaccines for children](#)**, where Meridian Chief Medical Officer Dr. Rutu Ezhuthachan explains why immunization is so crucial for kids.

Deadline reminders: HEDIS[®] MY 2024 supplemental data

Providers who have begun supplemental data feed implementation for MY 2024 are required to provide approved, clean test files by **August 26** to ensure smooth processing of MY 2024 HEDIS data. If the data does not pass the supplemental data clinical audit on the first round, the deadline to submit corrected files is October 11.

Supplemental data feeds benefit providers by capturing relevant HEDIS data, such as test results not obtained via claims or services rendered before the member's enrollment with Meridian, to support more accurate care gap reports, better real-time interventions, and potential increased pay for performance earnings. [Contact Elizabeth James](#) if you are interested in a supplemental data feed for MY 2025.

Send in your satisfaction survey for a chance to win

You *will* make us better & you *could* win an iPad!



Many Meridian providers will receive the 2024 Provider Satisfaction Survey via U.S. mail. In much the same way you utilize patient satisfaction survey data, we use feedback from providers to continually enhance the services we offer. **Providers who mail back their survey will be entered into a random drawing to win one of five Apple iPads.**

Pharmacy spotlight: COVID, Flu, & RSV vaccine updates

Although the August weather might suggest otherwise, the fall and winter seasons are right around the corner. Get prepared by taking a moment to review the [2024-2025 vaccine updates](#) from our Pharmacy team. They highlight the current vaccine formulations and recommendations for COVID-19, Influenza, and Respiratory Syncytial Virus (RSV).

[2024-2025 Vaccine updates ↗](#)

Southern Illinois providers: Grab lunch with us at our rescheduled Meet & Greets

We hope you and your loved ones are safe after storms and historic flooding affected many parts of Illinois a few weeks ago. Join us for lunch at our rescheduled Meet & Greet events, where you can connect with Meridian leaders, network with other regional providers, and share your ideas to help strengthen our health plan.

- **Marion Meet & Greet** (*Rescheduled*)
Tuesday, August 20
11:00 a.m. – 1:00 p.m.
[Register](#)
 - **O'Fallon Meet & Greet** (*Rescheduled*)
Wednesday, August 21
11:00 a.m. – 1:00 p.m.
[Register](#)
-

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**Provider
point of view**

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“Our Provider Relations partner has completely changed our organization’s relationship with Meridian for the better. She is responsive and thoughtful, and we have been impressed with her persistence and follow-through when bringing resolution to any issues that she can.”

Amie O.
Springfield Clinic
Lincoln, Ill.

Considering Health Care Equity Certification? Get support from Meridian

Earlier this year we were proud to step forward as the first Medicaid health plan in the U.S. to offer a financial incentive to any in-network hospitals that complete Health Care Equity (HCE) Certification from The Joint Commission. With more and more hospitals nationwide affirming their health equity strategies with this recognition, learn about the certification process and this opportunity to receive reimbursement from Meridian.

[Health Care Equity Program](#) ↗

Fee schedule updates, rate changes, & billing updates

Claim alerts and known issues are posted on our website, along with updates from Meridian about proactively reprocessing claims. Claims should not be resubmitted unless otherwise indicated. If you have questions about billing, contact your assigned Provider Engagement Administrator or representative. If your practice doesn’t have an assigned representative, please complete our intake form.

- The Department of Healthcare and Family Services (HFS) issued a provider notice informing Specialized Mental Health Rehabilitation Facilities of rate changes effective **July 1, 2024**.
- HFS informed nursing facilities of a support rate component increase and increased add-on rate for ventilator services effective **January 1, 2024**.

In case you missed it

- **Effective July 1, 2024**, an additional review went into effect for place of service (POS) ambulance claims to ensure claims have the appropriate POS code.
- HFS added a new Enhanced Ambulatory Patient Grouping (EAPG) to its list of EAPGs that qualify for the High-Cost Device Add-On Payment and will be

adjusting previously paid claims impacted by [this update](#). A revised EAPG calculator has been posted to HFS's [Pricing Calculators](#) page.

- Home and community-based service providers should know the implementation of the Electronic Visit Verification (EVV) program for personal care services under the Aging waiver [will not go live on November 1 as previously scheduled](#). Providers will be notified once a new date is scheduled.

Meridian and our family of plans connect communities across the state to the whole-health care they need, right where they are.



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